

Arizona VA Health Care Contact Information

MyHealthVet - myhealth.va.gov | <https://www.myhealth.va.gov/mhv-portal-web/home>

Please always remember that you can contact your VA Primary Care team through my MyHealthVet secure messenger as well.

Prescott VA (NAVAHCS) Main Number: 928-445-4860
NAVAHCS Mental Health Clinic: 928-776-6071 or 928-445-4860 ext. 7500
NAVAHCS Eligibility: 928-445-4860 ext. 6897
NAVAHCS Patient Advocate: 928-445-4860 ext. 6008

Phoenix VA (PVAHCS) Main Number: 602.277.5551
PVAHCS Mental Health Clinic: 602.277.5551 Ext. 2752
PVAHCS Eligibility: 602.277.5551 Ext. 6508
PVAHCS Patient Advocate: 602.277.5551 Ext. 2774 Option 1

If you need help getting care or getting problems resolved, please contact the PVAHCS Patient Advocate Office on the first floor of the Ambulator Care Center (ACC) during normal business hours, Monday – Friday or by calling 602-222-2774. Additionally, the Patient Advocate staff is accessible via the secure messaging function in the MyHealthVet portal.

Tucson VA (SAVAHCS) Main Number: 1- 520-792-1450
SAVAHCS Mental Health Clinic: 1-520-629-4884
SAVAHCS Patient Advocate Office: call 520-792-1450 extension 1-4933, or

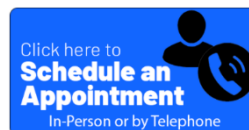
Tucson VA Mental Health Clinic (located in Building 90) offers Same Day Access to Care. Veterans with needs for care can be assessed and provided services, support, and access to future appointments. Tele-mental health works to connect Veterans with a mental health professional via clinical video conferencing, VA Video Connect, and My HealthVet.

Phoenix Regional Office - Veterans Benefits Administration (VBA)

1. Veterans can call the VA Regional Call Center at 1-800-827-1000
2. Veterans can visit the Phoenix Regional Office, public contact from 8:00 am to 4:00 pm, Monday - Friday.
3. Schedule an appointment to talk to a member of the Veterans Service Center Public Contact Team between the hours of 8:00 am to 4:00 pm, Monday - Friday. The system is known as WaitWhile.

WaitWhile is an online interview scheduling program for VA Compensation claim status, benefit letters, eBenefits services, assistance in filing a claim and Veteran Readiness & Employment services. The employee is able to provide a wide variety of services, including but not limited to:

- VA Compensation claim status,
- benefit letters,
- eBenefits services,
- Assistance in filing a claim.



WaitWhile can be found on the [VARO home page](http://www.benefits.va.gov/phoenix/) - www.benefits.va.gov/phoenix/.

Click on the button in the middle of the page. FYSA: the WaitWhile program was implemented on July 24, 2020, and the RO began taking interviews on July 27, 2020.