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# 2024

#### **Statewide Symposium**

in Support of Service Members, Veterans & Their Families

April 17-18 | Phoenix, Arizona

arizona coalition for military families















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# Arizona's Military & Veterans

Session 2

Arizona's Rural and Veteran
Supportive Partners





#### **Facilitators**



**Cesar Torres, USAF MSgt (Ret)** 

COMMUNITY ENGAGEMENT MANAGER

Arizona Coalition for Military Families



**Emory Flagg, USAF MSgt (Ret)** 

CAREER NAVIGATION SPECIALIST

Arizona Coalition for Military Families







### Arizona's Rural and Veteran Supportive Partners

**Justine Ducote** 

Chair

**Cochise Serving Veterans** 



# Arizona's Rural and Veteran Supportive Partners



#### **Overview of Services**

- Financial assistance (housing, hotel, utilities, etc.)
- Budget and Financial Planning Classes
- Volunteer projects
- Referrals to other organizations/resources
- Hygiene Products
- Food Insecurities

# **3 Challenges In Serving Rural Veterans**

Limited Resources

Communication of available resources

Volunteers

# **Strategies to Overcome the Challenges**

Collaboration

Refrain from asking the community for donations





### Arizona's Rural and Veteran Supportive Partners

**Justin Price** 

**Outreach Coordinator** 

**US Vets - Prescott** 

**Andy Calin** 

**Outreach Specialist** 

**US Vets - Prescott** 



# Arizona's Rural and Veteran Supportive Partners



#### **Overview of Services**

US Vets Prescott offers a wide range of services to rural veterans. In working with our partners, we can leverage our outreach efforts and participation in Stand Downs/different resource fairs to provide essentials like toiletries, clothing, food, gas cards and more.

- Yavapai County Stand Down September 20th and 21st.
- Window Rock Navajo Resource Fair
- Target the more rural and less service-rich areas within Northern Arizona
- Primary Focus: Housing veterans experiencing homelessness
  - Outreach, referrals and staffing through the VA transitional housing for veterans
- Necessary transportation to the Prescott campus
- Once in the program, a veteran that only a day prior may not have had access to water, shelter or food now has a secure room to sleep, three hot meals a day, case management and a sense of safety and community.

## **3 Challenges In Serving Rural Veterans**

Often difficult to reach

Coordinating Transportation

Hesitance to Relocate

## **Strategies to Overcome the Challenges**

#### Often difficult to reach

Many individuals lack access to phones, making in-person interactions our only viable communication method. We
depend significantly on the relationships we have built with our local partners, community leaders and veteran
advocates to help facilitate our outreach efforts. This approach effectively reduces the burden on our outreach
workers and allows us to effectively cover a larger geographical area.

#### • Coordinating Transportation

Transportation to the site can pose a significant challenge in the absence of personal vehicles. We employ a variety of strategies to address this issue, including arranging transportation through our partners, coordinating a mutually convenient pick-up location, or ensuring the individual's safety and well-being until we can facilitate the pick-up ourselves. This approach underscores our commitment to providing comprehensive support to our veterans.

#### Hesitance to Relocate

Even when experiencing literal homelessness, some individuals may favor the familiarity of their local surroundings. In such scenarios, it is crucial to provide a comprehensive explanation of the benefits, structure, and stability that our program can offer. It is equally important to describe our location, particularly if the individual is unfamiliar with it. Establishing a strong rapport and fostering a sense of comfort with us as service providers is a critical component in gaining the individual's trust. This trust is a necessary precursor to their decision to participate in our program.

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# Questions?





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### **Session Evaluation**

We want to hear from you!



