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# 2024

## Statewide Symposium in Support of Service Members, Veterans & Their Families

April 17-18 | Phoenix, Arizona

arizona coalition  
for military families





# Risk Reduction

\*Non-Clinical Community Based Effort

## Session 3

Innovations in Risk Reduction:  
Connection Coaching & Care Transition



# Facilitators



**Martin Garcia**

RISK REDUCTION MANAGER

Arizona Coalition for Military Families



**Erica Leffler**

VETERAN COMMUNITY OUTREACH COORDINATOR

Virtue Recovery Center





# Agenda

1

**Social Isolation**

3

**Panel Discussion**

2

**Be Connected Programs**

4

**Case Study**



# Social Isolation

Erica Leffler

Veteran Community Outreach Coordinator

Virtue Recovery Center





## Social Isolation



# VHA, VBA and Burial Services







# Upstream Prevention

Martin Garcia

Risk Reduction Manager

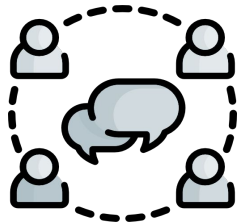
Arizona Coalition for Military Families





# VA SSG Fox SPGP: Upstream Prevention

## High Acuity Care Transition and Coaching Into Connection



**State Veteran  
Outreach Team  
(ADVS)**



**High Acuity Care  
Transition Team  
(ACMF)**



**Coaching Into  
Connection (ACMF)**



# Upstream Prevention

## Coaching Into Connection

- Directly addresses social isolation
- Identify personalized opportunities for connection
- Create an individualized connection plan
- Address any barriers to connection
- Explore new opportunities for connection



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# Upstream Prevention

## Care Transition

- Provides enhanced care coordination support at vulnerable times
- Examples:
  - Post emergency room visits and hospital stays
  - Unhoused or transitional housing
  - Justice-involved
  - Exiting or awaiting entry for mental health or substance abuse treatment



**Referrals Welcome!** [www.connectveterans.org/referral](http://www.connectveterans.org/referral)





# Ease of Referrals

Referral Forms: [www.connectveterans.org/referral](http://www.connectveterans.org/referral)

Be Connected Support Line: **1-866-429-8387**





# Coaching Into Connection

## Panel Discussion

- Dean Wenrich, Connection Coach, [dean@arizonacoalition.org](mailto:dean@arizonacoalition.org)
- Shawn Heistand, Connection Coach, [shawn@arizonacoalition.org](mailto:shawn@arizonacoalition.org)
- Yvonne Acosta, Suicide Prevention Coordinator & Trainer, [yvonne@arizonacoalition.org](mailto:yvonne@arizonacoalition.org)



# Coaching Into Connection

## Case Study

“Be Connected ensured this veteran had a dignified passing since he had no family in Arizona.”



# Care Transition

## Panel Discussion

- Bert Marquez, Be Connected Program Manager, [norberto.marquez@solari-inc.org](mailto:norberto.marquez@solari-inc.org)
- Shay Sidney, Veteran Care Navigator Team Lead, [shay.sidney@solari-inc.org](mailto:shay.sidney@solari-inc.org)
- Danielle Manning, Be Connected Supervisor, [danielle.manning@solari-inc.org](mailto:danielle.manning@solari-inc.org)





# Care Transition

## Case Study

“As the chaplain everyone comes to me, who is the chaplain supposed to go to?”



# Questions?





# Session Evaluation

We want to hear from you!

